



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
[www.uspto.gov](http://www.uspto.gov)



Bib Data Sheet

CONFIRMATION NO. 6562

SERIAL NUMBER 10/600,964	FILING OR 371(c) DATE 06/20/2003 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. EMPIR-058AUS
-----------------------------	--	--------------	------------------------	-------------------------------------

**APPLICANTS**

Albert Seeley, Burlington, MA;  
 Zhongyi Chen, Burlington, MA;  
 Wesley Hand, Londonderry, NH;  
 Hengli Wang, Reading, MA;  
 Douglas Williams, Acton, MA;

**\*\* CONTINUING DATA \*\*\*\*\***

This appln claims benefit of 60/390,775 06/21/2002

*Yes \$ 7*

**\*\* FOREIGN APPLICATIONS \*\*\*\*\***

*None \$ 7*

**IF REQUIRED, FOREIGN FILING LICENSE GRANTED \*\***

08/29/2003

\*\* SMALL ENTITY \*\*

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input checked="" type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance	MA	16	34	3
Verified and Acknowledged <i>[Signature]</i>	Examiner's Signature <i>[Initials]</i>				

**ADDRESS**

22468

**TITLE**

One script test script system and method for testing a contact center voice application

FILING FEE RECEIVED 501	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
----------------------------	---	---



## UNITED STATES PATENT AND TRADEMARK OFFICE

QUOCTRA

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
 Address: COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, Virginia 22313-1450  
[www.uspto.gov](http://www.uspto.gov)



Bib Data Sheet

CONFIRMATION NO. 6562

SERIAL NUMBER 10/600,964	FILING OR 371(c) DATE 06/20/2003 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. EMPIR-058AUS
-----------------------------	--	--------------	------------------------	-------------------------------------

**APPLICANTS**

Albert Seeley, Burlington, MA;  
 Zhongyi Chen, Burlington, MA;  
 Wesley Hand, Londonderry, NH;  
 Hengli Wang, Reading, MA;  
 Douglas Williams, Acton, MA;

**\*\* CONTINUING DATA \*\*\*\*\***

This appln claims benefit of 60/390,775 06/21/2002

**\*\* FOREIGN APPLICATIONS \*\*\*\*\*****IF REQUIRED, FOREIGN FILING LICENSE GRANTED \*\***

08/29/2003

**\*\* SMALL ENTITY \*\***

Foreign Priority claimed	<input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY MA	SHEETS DRAWING 16	TOTAL CLAIMS 34	INDEPENDENT CLAIMS 3
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	Examiner's Signature _____ Initials _____				

**ADDRESS**

22468

**TITLE**

One script test script system and method for testing a contact center voice application

FILING FEE RECEIVED 501	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
----------------------------	---	---